

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	24744769	@ad<= "20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:10
S2	11230	709/202.ccls. 709/227.ccls. 379/265.ccls. 379/114.ccls. 705/412.ccls. 705/40.ccls. 379/114.ccls. 705/38.ccls. 709/230.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:15
S3	8176	S1 AND S2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:15
S5	1182	(real-time)WITH(service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:17
S6	40	S3 AND S5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:17
S7	40833	(compensate bill charge) WITH (service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:21
S8	317	S7 AND S5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:21

## EAST Search History

S9	88239	(agent service) WITH (customer)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:23
S10	1706	S9 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:24
S11	26	S10 AND (webpage AND phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:24
S12	19	S10 AND (live ADJ (agent provider consultant))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:25
S13	829	S10 AND (ID)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:26
S14	736	S13 AND (Internet AND number)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27
S15	110977	(Internet AND number AND ID)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27

## EAST Search History

S16	3443	S15 AND S2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27
S17	1	(live ADJ agent ADJ browser)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:40
S18	30788	(expert consultant provider) WITH (customer user) SAME (interaction communication link)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:42
S19	816	S18 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:42
S20	789	S19 AND (application message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:44
S21	42556	(call WITH party)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46
S22	5642	S21 AND (window pop-up)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46

## EAST Search History

S23	166	S22 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46
S24	165	S23 AND (billing transaction time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:47
S25	56	S23 AND (billing AND time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:47
S26	44	S25 AND (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:48
S27	0	(subsidized ADJ (billing charge)) AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:49
S28	65	(subsidized WITH (billing charge))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:50
S29	8	(send\$3) WITH (message notice email) WITH (service adj provider) WITH (unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 13:57

## EAST Search History

S30	9	((user) WITH (message notice email) WITH (service adj provider)) SAME (no\$1 near2 available)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:00
S31	19	((user) WITH (message notice email) WITH (service adj provider)) WITH ((unavailable) (no\$1 near2 available))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:01
S32	1	((user) WITH (email) WITH (service adj provider)) WITH ((unavailable) (no\$1 near2 available))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:02
S33	1	((user) WITH (email) WITH (service adj provider)) WITH (busy)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:03
S34	2858	((user) SAME (email) SAME (service adj provider))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:04
S35	36	(user) SAME (email) SAME (service adj provider) SAME (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:05
S36	59	(leav\$3 with (voicemail voice-mail (voice adj2 mail)) with (service ADJ provider))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:12

## EAST Search History

S37	0	S35 AND S36	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:14
S38	4916	(user customer) WITH (email message) WITH (service adj provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:15
S39	34	(user customer) WITH (email message) WITH (service adj provider) WITH (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:17
S40	118	(email\$3 messag\$3) WITH (service adj provider) WITH (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:38
S41	42	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:05
S42	31	S41 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:06
S43	0	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message) near3 (voice adj message or voice adj mail)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08

## EAST Search History

S44	3	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message) near10 (voice)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08
S45	3	S44 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08
S46	239	(busy unavailable) SAME (send or sending or sent) SAME (email or e-mail or electronic adj message) SAME (voice)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:37
S47	171	S46 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:38
S48	0	((connect\$3 WITH user) WITH (upon) WITH (opening listening)) SAME (email (electronic ADJ mail) (electronic ADJ message) e-mail) SAME (voicemail voice-mail voice ADJ mail voice ADJ message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:41
S49	5	((connect\$3 WITH user) WITH (opening listening)) SAME (email (electronic ADJ mail) (electronic ADJ message) e-mail) SAME (voicemail voice-mail voice ADJ mail voice ADJ message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:41
S50	2	"20060031516"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 16:55

## EAST Search History

S51	9	(provid\$3) WITH (feedback) WITH (email) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:02
S52	182	(provid\$3) SAME (feedback) SAME (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:06
S53	20	(provid\$3 send\$3) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08
S54	0	S48 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08
S55	0	S54 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08
S56	0	((provid\$3 send\$3) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)) SAME ((unavailable) (busy) (idle))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:14
S57	17	(user customer client) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:22



## EAST Search History

S58	27426845	@ad<="20030803" @rlad<"20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:23
S59	7	S57 AND S58	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:24
S60	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) WITH (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S61	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) SAME (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S62	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) AND (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S63	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S64	20	(feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:28

## EAST Search History

S65	8	S64 AND (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:28
S66	142	((email e-mail) (electronic ADJ message) (electronic ADJ mail)) SAME (feedback) SAME (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S67	142	((email) (e-mail) (electronic ADJ message) (electronic ADJ mail)) SAME (feedback) SAME (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S68	114	S67 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S69	11	S64 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:36
S70	299	(user) SAME (window) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49
S71	27104299	@ad<= "20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49

## EAST Search History

S72	174	S70 AND S71	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49
S73	25	(prompt\$3 ask\$3) SAME (user) SAME (window) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:51
S74	48	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:54
S75	20	S74 AND (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:54
S76	116	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (call\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:57
S77	68	S76 AND (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:57
S78	5	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (call\$3) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 16:07

## EAST Search History

S79	2	"6609005".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:37
S80	61132	(connect\$3 call\$4) SAME (prompt\$3 pop-up near5 user customer client) SAME (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:41
S81	6339	(connect\$3 call\$4) SAME ((prompt\$3 pop-up) near5 (user customer client)) SAME (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S82	3662	(prompt\$3 pop-up) near5 (user customer client) near5 (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S83	27104299	@ad< = "20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S84	2035	S82 AND S83	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S85	38	(prompt\$3 pop-up) near5 (user customer client) near5 (phone telephone) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:43

## EAST Search History

S86	1314	(prompt pop-up window) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:47
S87	579	S86 AND S83	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S88	1735	(prompt\$3 pop-up window) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S89	1400	(prompt\$3) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S90	709	(prompt\$3) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:49
S91	3	(prompt\$3) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:50
S92	0	(pop-up window) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53

## EAST Search History

S93	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53
S94	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53
S95	128041	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (connect\$3) near S83(service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:54
S96	3	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (connect\$3) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:55
S97	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:56
S98	29	(user customer) near5 (input enter) near5 ((password AND ID AND phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 18:01
S99	2	"7289623".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 19:33

## EAST Search History

S10 0	2	"20020111907"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/20 19:08
S10 1	2	((GOPESH) near2 (KUMER)).INV.	US-PGPUB; USPAT	OR	ON	2008/08/20 19:54
S10 2	2	((GOPESH) near2 (KUMER)).INV.	US-PGPUB; USPAT	OR	ON	2008/08/20 19:54
S10 3	13	(Lurie near Steven).IN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/26 20:45
S10 4	11	S103 AND (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/26 20:45
S10 5	11	S104 AND (summary)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/26 21:04
S10 6	2	S104 AND (bill\$3 same summary)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/26 21:05
S10 7	2	"20030115089"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 18:48
S10 8	2413	(agent administrator) SAME (user) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 18:48

## EAST Search History

S10 9	266	S108 AND 705/8.ccls. 705/53.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 18:51
S11 0	2	"20030115089"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:15
S11 1	0	S110 AND (busy)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:15
S11 2	13	(Lurie near Steven).IN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:15
S11 3	0	S112 AND (busy)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:15
S11 4	1	S110 AND (call)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:16
S11 5	0	(window notification message pop-up) WITH (service ADJ provider) WITH (another) WITH (call customer client)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:18



## EAST Search History

S11 6	3303	(window notification message pop-up) WITH (service ADJ provider) WITH (call customer client)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:18
S11 7	31	(window notification message pop-up) WITH (service ADJ provider) WITH (busy) WITH (call customer client)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:18
S11 8	2	(window notification pop-up) WITH (service ADJ provider) WITH (busy) WITH (call customer client)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:19
S11 9	33	(indicat\$4 show\$4 alert\$3) WITH (service ADJ provider) WITH (busy) WITH (call customer client)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:19
S12 0	32	S119 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 09:20
S12 1	5	S112 AND (advisors professionals administrators)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:01
S12 2	127	(advisor administrator) SAME (selects picks (sets ADJ up)) SAME (service ADJ providers) SAME (customers clients)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:19

## EAST Search History

S12 3	105	S122 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:19
S12 4	38	((agent advisor administrator) WITH (ID)) SAME (services) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:37
S12 5	0	S124 AND S120	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:37
S12 6	25	S124 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:37
S12 7	2926	705/8.ccls. 705/53.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:39
S12 8	69	S127 AND ((advisor agent administrator) WITH (ID))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:40
S12 9	0	S127 AND ((advisor agent administrator) WITH (ID) SAME (service ADJ providers))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:40

## EAST Search History

S13 0	157	((advisor agent administrator) WITH (ID) SAME (service ADJ providers))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:41
S13 1	693	(allows) WITH (users advisors) WITH (interface web) WITH (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:59
S13 2	523	S131 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 10:59
S13 3	136953	(allows) WITH (users advisors) WITH (interface web) WITH (select choose) (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:03
S13 4	54	(allows) WITH (users advisors) WITH (interface web) WITH (select choose) WITH (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:03
S13 5	372	(users advisors) WITH (interface web) WITH (select choose) WITH (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:05
S13 6	279	S135 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:06

## EAST Search History

S13 7	9	(administrator advisors) WITH (interface web) WITH (select choose) WITH (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:08
S13 8	9	(administrator advisor) WITH (interface web) WITH (select choose) WITH (service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 11:08
S13 9	2	"20030115089"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/28 14:52